



Why Choose North Twin Builders?

North Twin Builders holds Select ShingleMaster certification, which is CertainTeed's highest credential level. In order to be certified, the following conditions must be met: 1) The company has been in business for at least five years and has been accredited in the program for at least one year.

2) The company has agreed to abide by terms and conditions in the *Code of Ethics and Professional Practices* and has qualified as fiscally responsible.

3) Proof of current worker's compensation, as required by law, and liability insurance covering roofing are on file at CertainTeed.

4) Job supervisors, plus no less than 50% of the company's shingle installation workforce, are current Master Shingle Applicators.

We also have an employee who is qualified as a Shingle Quality Specialist.

North Twin Builders has met and exceeds all of the standards set by CertainTeed. For more information, go to www.certainteed.com.

Our commitment to quality
and customer satisfaction
will bring you

Peace of Mind.

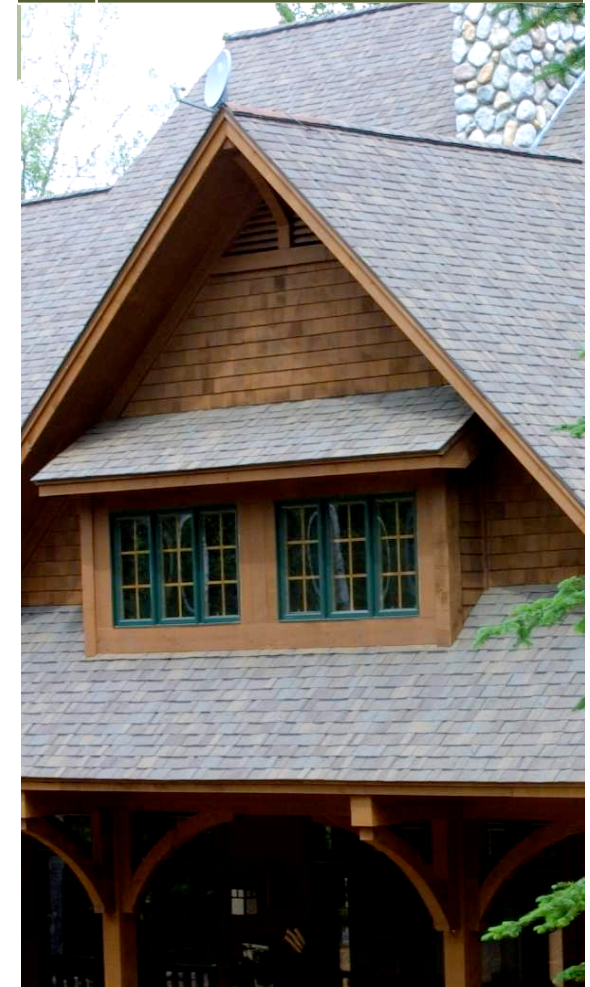
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North Twin Builders, LLC

Your Roofing Experts

Our Quality Makes the Difference



Why Invest in the Roof Over Your Head?

External Factors

Seasonal and weather changes play a major role in the aging process of your roof. Other factors such as hail, tree limbs, and snow loads can contribute to the degradation of your shingles.

Internal Factors

Improperly ventilated air space inhibits air movement and this can contribute to moisture buildup. Moisture causes deterioration, which ultimately affects the performance of your shingles.

Your roof is a critical investment; it protects you and your family from the elements.



What are the essential questions to ask your roofing contractor?

Let's start with the most important question you need to ask your roofing contractor:

Are you licensed, insured, and can you provide references from your past customers?

Then, you need to ask: **Do you plan to tear off the old shingles and pull the nails?**

Removing the old roofing materials allows the roofing contractor to inspect the sheathing and expose any problems with the roof surface. It also provides a smooth surface that is easy to waterproof and roof over. (Not removing old roofing materials can affect your warranty.)

How will you charge for any extra work?

It's hard to know the condition of the roof surface until the shingles are removed. Has your roofing contractor included an hourly rate in your contract for any extras?

Will you replace damaged or rusted flashing?

A common roof leak site is at the intersection of a roof and a wall. It's always best to replace the step

and valley flashing, but it can be difficult in some cases. Make sure your roofing contractor inspects the flashing and explains options.

Will you replace the roof vents and valley flashing?

Replacing these materials only adds a few hundred dollars to the cost of a typical roof and ensures a leak-proof job. Ask to use metal that is prefinished to match your shingle color.

Other Considerations:

If you're installing gutters, the most common are seamless aluminum. The quality of these installations can vary, so hire a contractor who has been in business for several years and can provide examples of past work.

Roofing contractors should also be able to recommend a gutter installation contractor with whom they have worked on past projects.

Note: Make sure your roofing contractor provides you with a project timeline and don't make the final payment until every detail is complete.

