



## WHY CHOOSE NORTH TWIN BUILDERS?

North Twin Builders holds Select ShingleMaster certification, which is CertainTeed's highest credential level. In order to be certified, the following conditions must be met:

- 1) The company has been in business for at least five years and has been accredited in the program for at least one year.
- 2) The company has agreed to abide by terms and conditions in the *Code of Ethics and Professional Practices* and has qualified as fiscally responsible.
- 3) Proof of current worker's compensation, as required by law, and liability insurance covering roofing are on file at CertainTeed.
- 4) Job supervisors, plus no less than 50% of the company's shingle installation workforce, are current Master Shingle Applicators.

*North Twin Builders has met and exceeds all of the standards set by CertainTeed.* We also employ a qualified Shingle Quality Specialist. For more information, visit [certainteed.com](http://certainteed.com)

"It is one thing to need a new roof; it is another to get a roof that lessens our heat loss by 25%. North Twin Builders knowledge of building science helped us do just that. They came highly recommended and I know exactly why. The attention to detail, workmanship, and quality are unsurpassed. We will be working with them for years to come as we remodel and add on to our older home."

~Laura

"John Volkmann and his team at North Twin Builders recently completed a covered front porch addition to our home. Working under some fairly tight time constraints (requested by us) and facing inclement fall weather, the crew still managed to complete the project quickly and within budget parameters. From the initial on-site design consultation through the last day and completion of the project, John and his crew did a wonderful job, always exhibiting a great deal of professionalism and commitment to quality and detail."

~John & Tracey

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Members of:  
• Headwaters Builders Association  
• Wisconsin Builders Association

*Licensed in Wisconsin and Michigan*



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## Your Roofing Experts



OUR QUALITY  
MAKES THE  
DIFFERENCE





## WHY IS YOUR ROOF A CRITICAL INVESTMENT?

### EXTERNAL FACTORS

Seasonal and weather changes play a major role in the aging process of your roof. Other factors such as hail, tree limbs, and snow loads can contribute to the degradation of your shingles.

### INTERNAL FACTORS

Improperly ventilated air space inhibits air movement and this can contribute to moisture buildup. Moisture causes deterioration, which ultimately affects the performance of your shingles.

Your roof is a critical investment; it protects you and your family from the elements.

## ESSENTIAL QUESTIONS TO ASK YOUR ROOFING CONTRACTOR

**ARE YOU LICENSED, INSURED, AND CAN YOU PROVIDE REFERENCES?**

This is the most important question you can ask, and it is always good to get references from past customers.

**DO YOU PLAN TO TEAR OFF THE OLD SHINGLES AND PULL THE NAILS?**

Removing the old roofing materials allows the roofing contractor to inspect the sheathing and expose any problems with the roof surface. It also provides a smooth surface that is easy to waterproof and roof over. (Not removing old roofing materials can affect your warranty.)

**HOW WILL YOU CHARGE FOR ANY EXTRA WORK?**

It's hard to know the condition of the roof surface until the shingles are removed. Has your roofing contractor included an hourly rate in your contract for any extras?

**WILL YOU REPLACE DAMAGED OR RUSTED FLASHING?**

A common roof leak site is the intersection of a roof and a wall. It's always best to replace the step and valley flashing, but it can be difficult in some cases. Make sure your roofing contractor inspects the flashing and explains options.



**WILL YOU REPLACE THE ROOF VENTS AND VALLEY FLASHING?**

Replacing these materials only adds a few hundred dollars to the cost of a typical roof and ensures a leak-proof job. Ask to use metal that is prefinished to match your shingle color.

### Other Considerations

If you're installing gutters, the most common are seamless aluminum. The quality of these installations can vary; so hire a contractor who has been in business for several years and can provide examples of past work.

Roofing contractors should also be able to recommend a gutter installation contractor with whom they have worked on past projects.

*Note: Make sure your roofing contractor provides you with a project timeline and don't make the final payment until every detail is complete.*